

# **SALUNO ECOSYSTEM PTY LTD Privacy Policy**

**Last updated:** March 2026

SALUNO respects Users' right to privacy and strives to ensure a high level of personal data protection.

This Privacy Policy governs the collection, use, storage, and protection of the personal data of users of the SALUNO platform.

The data controller is SALUNO ECOSYSTEM PTY LTD (ACN 691 893 151) (hereinafter referred to as "SALUNO" or "we").

By using the Platform, you acknowledge that you have read this Policy and agree to its terms.

## **1. What data do we collect**

We may collect the following categories of data:

### 1.1. Data provided by the User

- Email address
- Data provided during registration
- Information provided when contacting customer support
- Other information voluntarily provided by the User

### 1.2. Technical and automated data

- IP address
- Device and browser type
- Operating system
- Interface interaction data
- Cookies and session IDs

### 1.3. Platform Usage Data

- Transaction History
- Actions within the Platform
- Information about selected products and functions
- Parameters for interaction with services

## **2. Purposes of Data Processing**

Personal data is used to:

- Provide access to the Platform and its functionality
- Ensure stable operation of the service
- Ensure security and prevent abuse
- Process user requests and inquiries
- Improve user experience
- Analyze and develop the functionality of the Platform

## **3. Legal Basis for Processing**

- Data processing is carried out on the following grounds:
- User consent
- Necessity to fulfill the user agreement
- Fulfillment of legal obligations
- Legitimate interests of SALUNO (including the security and development of the Platform)

## **4. Data Storage and Protection**

SALUNO uses modern technical and organizational measures to protect data, including:

- Encryption of data during transmission and storage
- Delimitation of access rights
- Monitoring and response systems Threats
- Regular security checks
- Access to personal data is granted only to authorized persons
- as part of their duties.
- SALUNO does not store:

- Private keys
- Seed phrases
- Passwords for external wallets

## **5. Transfer of data to third parties**

Personal data may be transferred:

- To services that ensure the functioning of the Platform
- To government agencies if there are legal grounds

Transfer is carried out only to the extent necessary to achieve the purposes of processing. All third parties are obligated to comply with confidentiality requirements.

## **6. International data transfer**

Personal data is generally not transferred outside the country of collection. In cases where such transfer is necessary for the functioning of the Platform, SALUNO ensures compliance with applicable legal requirements and takes the necessary measures to ensure data protection.

## **7. Data Retention Period**

Personal data is stored:

- For the duration of use of the Platform
- After termination of use, for the period necessary to
- comply with the law
- Until the processing purposes are achieved

In some cases, data may be stored longer to protect the rights and legitimate interests of SALUNO.

## **8. Cookies and Tracking Technologies**

The Platform uses cookies and similar technologies to:

- Ensure the proper functioning of the interface
- Store user settings
- Analyze user behavior
- Improve security

The user can manage cookie settings through the browser.

## **9. User Rights**

The user has the right to:

- Access their data
- Request correction or updating
- Request deletion (if permitted by law)
- Limit data processing
- Revoke consent

Requests are processed within a reasonable time, but no more than 15 (fifteen) business days.

## **10. Limitations of Rights**

In some cases, the User's rights may be limited if this is necessary to:

- Comply with the law
- Ensure security
- Prevent abuse

## **11. Data Accuracy**

The User is responsible for ensuring the accuracy and currency of the data provided.

## **12. Automated Decisions**

SALUNO may use automated systems to analyze user activity and improve the security of the Platform. Such decisions are not made without human intervention in cases where they could significantly impact the User.

### **13. Age Restrictions**

The Platform is not intended for use by persons under the age of majority in their jurisdiction.

By using the Platform, the User confirms compliance with this requirement.

### **14. Policy Changes**

SALUNO reserves the right to change this Policy.

In the event of significant changes, the User will be notified by email. Such changes shall take effect no earlier than 14 (fourteen) calendar days from the date of notification to the User by email.

### **15. Contact information**

For questions regarding the processing of personal data, the User may contact us by email at: [privacy@saluno.io](mailto:privacy@saluno.io)