

SALUNO ECOSYSTEM PTY LTD Terms of Use

Last updated: March 2026

These Terms of Use (hereinafter referred to as the "Terms") are a legal agreement between you (hereinafter referred to as the "User", "you", "your") and **SALUNO ECOSYSTEM PTY LTD**, a company registered in Australia (hereinafter referred to as "SALUNO", "we", "us", "our"). The Terms govern your use of the SALUNO Ecosystem, which includes various types of activities (hereinafter referred to as the "Ecosystem", "Platform"), as well as related services and applications.

By using the SALUNO Platform, you confirm that:

1. You have read, understood and accept these Terms;
2. You understand the possible risks associated with transactions with virtual assets and participation in the Platform activities;
3. You undertake to comply with all applicable laws of the Australian jurisdiction where the company is registered;
4. You agree that the Terms may be changed without prior notice;
5. You accept the terms and conditions of third-party providers integrated into the Platform;
6. You consent to the collection, use, storage and processing of your personal data in accordance with the Privacy Policy.

If you do not agree with these Terms, you are not allowed to use the SALUNO Platform and related services.

1. Definitions

In these Terms, the following terms have the following meanings:

- 1.1. **SALUNO Ecosystem (Platform)** - a set of technological solutions (website, interfaces, API, mobile application, external integrations, etc.) that enable transactions, asset management and interaction with other services.

1.2. **User** - any individual or legal entity using the Platform or its individual functions.

1.3. **Token** - a digital asset existing in the blockchain network and performing various functions.

1.4. **SLN (SALUNO token)** is a native digital asset of the SALUNO Ecosystem.

1.5. **NFT (non-fungible token)** is a unique digital asset within the Ecosystem that provides the User with certain bonuses or functional advantages.

1.6. **Mystery Box** is an internal mechanic for randomly distributing NFTs. When opened, the User receives one of the available types of digital assets. The probability of receiving each type of NFT is equal and is 25% for each type, unless otherwise provided by these Terms.

1.7. **Farming** is the process of accumulating SLN tokens over a fixed cycle with subsequent receipt of a reward.

1.8. **Affiliate Program** is a reward system for attracting new Users.

1.9. **Third-Party Services** are independent providers whose services are integrated into the Ecosystem.

1.10. **KYC (Know Your Customer)** is a procedure for verifying identity, financial status and other data required to access certain functions and services of the Ecosystem.

2. License and Permissions

2.1. Subject to the User's full compliance with these Terms, SALUNO grants permission to use the Ecosystem solely for the purposes provided for in this agreement and only within the functionality defined by the Platform.

2.2. The license does not grant the User any intellectual property rights to the Ecosystem, its components, software, databases, visual elements, texts and other materials, except for the right to use them within the limits expressly provided for in this section.

2.3. The User undertakes to refrain from the following actions:

- copying, modifying, adapting, distributing, transferring or reproducing the Ecosystem or its components;
- using the Ecosystem to carry out illegal activities, including but not limited to: money laundering, terrorist financing, fraud, circumvention of sanctions or restrictions established by applicable law;
- Circumvention, removal, or modification of built-in protection systems, security mechanisms, technical restrictions, or access controls;
- interference with the operation of the Ecosystem, including the use of malware, bots, automated scripts, or other tools that disrupt the normal functioning of the Platform.

2.4. SALUNO reserves the right to limit, suspend, or completely terminate the User's access to the Ecosystem at any time in the event of a violation of the provisions of these Terms, the requirements of applicable law, or if there are reasonable suspicions of illegal activity. In the event of such a restriction or blocking, the company will send the User a notification by email within 24 hours of the relevant decision, stating the reasons for the blocking, except in cases where the provision of such information is prohibited by law or may hinder the investigation. The User has the right to appeal the decision within 5 (five) business days of receiving the notification. SALUNO will consider such an appeal within a reasonable time, but no more than 10 (ten) business days from the moment of its receipt, and notifies the User of the results of the review.

2.5. In the event of a restriction or blocking of the User's access, SALUNO determines the procedure for handling the User's digital assets (including tokens and NFTs) depending on the reasons for the blocking and the requirements of applicable law. Such assets may be temporarily frozen for the duration of the review. In cases where it is technically feasible and does not contradict the law or security requirements, the User may be given the opportunity to withdraw the assets. If the reasons for the blocking are eliminated, access to the User's assets will be restored. Such restoration will occur after the completion of the review and in the absence of restrictions provided for by law.

2.6. The User acknowledges and agrees that violation of the provisions of this section may entail administrative or criminal liability in accordance with applicable Australian law.

3. Disclaimer of warranties and limitation of liability

3.1. The SALUNO platform operates in conjunction with technological networks and blockchains managed by third parties. SALUNO has no control over the aforementioned networks and is not responsible for their correctness, stability, or uninterrupted operation.

3.2. SALUNO does not store private keys, seed phrases, passwords, or other means of User authentication. In the event of their loss or compromise, restoring access to assets is impossible, and SALUNO is not liable for any consequences thereof.

3.3. The User assumes all risks associated with using the Ecosystem. SALUNO is not liable for losses or damages arising from: errors or actions of the User; inaccuracies, delays, or errors in the data provided; technical problems with blockchain networks or third-party services; cyberattacks, malware, or other illegal actions of third parties.

3.4. All transactions and operations initiated by the User on the Platform are final and, as a rule, cannot be canceled or changed due to the specifics of the blockchain technologies used. SALUNO does not exercise control over such transactions and, except as expressly provided in these Terms or applicable law, does not have the technical ability to cancel or adjust them at the User's request.

3.5. The User acknowledges and agrees that SALUNO shall not be liable for indirect, incidental, consequential or punitive damages, including lost profits, even if notified of their possibility.

4. Fees

4.1. The User is fully responsible for paying all fees incurred while using the Ecosystem, including, but not limited to: network fees established by the relevant blockchain networks; fees of third-party services and providers whose services are or may be integrated into the Platform; and other operational costs directly related to transactions and activities.

4.2. SALUNO reserves the right to set and charge service fees for providing access to individual functions or services of the Ecosystem. The amount and procedure for calculating such fees are subject to prior publication in the Platform interface or in other official SALUNO sources.

4.3. SALUNO is not the User's tax agent and is not responsible for the calculation, withholding and payment of taxes related to the use of the Platform.

5. Security and backup

5.1. The User is fully responsible for the safety and confidentiality of all means of access to the Ecosystem, including, but not limited to: private keys, seed phrases, passwords, two-factor authentication codes and other means of protection.

5.2. The Platform does not have access to the specified data, does not store it and does not provide services for its recovery. In the event of loss of such data, restoration of access to the User's assets is impossible.

5.3. The User undertakes to take all reasonable and necessary measures to ensure the security of their data, including: using unique and complex passwords; regularly updating external security tools; use of hardware or software security tools (e.g. hardware wallets or password managers).

5.4. The User is strongly advised to create backup copies of private keys, seed phrases and other access data in a secure manner and store them in safe places inaccessible to third parties.

5.5. SALUNO shall not be liable for damages, loss of assets or inability to access the Ecosystem arising from: the User's negligence in data storage; transfer of data to third parties; compromise of the User's devices (viruses, hacking, phishing); lack of backup copies by the User. 5.6. The User acknowledges and agrees that ensuring securityThe User's data is his/her sole responsibility, and any consequences associated with their loss or disclosure fall entirely on him/her.

6. Conditions of access and restrictions on use

6.1. The User confirms that he/she is of legal age, has full legal capacity and the right to enter into legally binding agreements, and in the case of using the Ecosystem on behalf of a legal entity, is duly authorized to act on its behalf.

6.2. The User undertakes not to participate in money laundering, terrorist financing or any other illegal activities.

6.3. SALUNO reserves the right to limit, suspend or completely terminate the User's access to the Ecosystem if there is a suspected violation of the terms of this section, and to block transactions until additional verification.

6.4. In cases where access to certain functions of the Ecosystem requires completing the KYC (customer identification) procedure, the User is obliged to promptly provide correct and reliable data necessary for its implementation. Failure to complete KYC may limit or exclude access to all or certain services of the Platform.

7. Updates to Terms and Termination of Access

7.1. The Company reserves the right to modify or supplement these Terms at any time. In the event of material changes that may affect the rights and obligations of the User, such changes will take effect no earlier than 14 (fourteen) calendar days from the date of notification to the User by email. Changes of a technical, editorial, or non-material nature may take effect from the moment of their publication without prior notice to the User.

7.2. The User undertakes to independently and regularly check the relevance of the Terms. Continued use of the Platform after changes are made constitutes the User's consent to the updated version.

7.3. The User has the right to terminate use of the Ecosystem at any time. However, the User remains responsible for all operations, transactions, and obligations completed prior to the termination of use.

7.4. SALUNO may notify the User of significant changes to the Terms or access restrictions via email, notifications in the personal account, or other means of communication. However, SALUNO is not obligated to provide such notifications in every case.

7.5. The version of the Terms published on the official platform, indicating the date of the last revision, is considered the only current one and has priority over all previous versions.

8. Force Majeure

8.1. SALUNO shall not be liable for delays, disruptions in work, or the inability to fulfill its obligations if such circumstances are caused by events beyond the reasonable control of the company.

8.2. Such circumstances include, in particular, but not limited to: natural disasters (fires, floods, earthquakes, epidemics, pandemics, and other natural disasters) affecting the operability of servers or other infrastructure; power outages or failure of critical infrastructure systems; Failures or vulnerabilities in the operation of telecommunications and network channels, including blockchain protocols and third-party services integrated into the Ecosystem; actions or inactions of government agencies, including the introduction of new regulations, sanctions, restrictions or prohibitions;

8.3. In the event of force majeure, SALUNO has the right to suspend the fulfillment of its obligations for the duration of such circumstances, as well as for a reasonable time after their elimination.

8.4. The User acknowledges and agrees that, upon the occurrence of the specified events, SALUNO shall not be liable for direct or indirect damages incurred by the User, including lost profits, loss of data or reduced availability of services.

8.5. If force majeure circumstances continue for more than 60 (sixty) calendar days in a row, either party has the right to terminate this agreement without any penalties or obligations, with the exception of the fulfillment of transactions already completed and obligations that arose prior to the occurrence of such circumstances.

9. Privacy Policy

9.1. The Platform undertakes to respect the Users' right to privacy and ensure the protection of personal data in accordance with applicable Australian law and international standards.

9.2. Personal data means any information that allows for the direct or indirect identification of the User, including, but not limited to: name, email address, document data, IP address, transaction history, and data on interaction with the Ecosystem.

9.3. Personal data may be collected and processed by SALUNO for the following purposes: User registration and authentication; ensuring the operation of the Ecosystem and providing access to its services; compliance with legal requirements, including KYC and Authentication procedures. ML (anti-money laundering); informing the User about news, changes to terms and conditions and new products (subject to consent); analytics, research and improvement of service quality; ensuring security and preventing fraud.

9.4. The Ecosystem undertakes not to transfer personal data to third parties, except in the following cases: when it is necessary to comply with legal requirements or a court decision; when it is necessary for integration with external services (e.g. KYC providers), provided that they comply with confidentiality requirements; when the User has given explicit consent to such transfer.

9.5. SALUNO applies modern technical and organizational measures to protect personal data, including encryption, access control and regular security audits.

9.6. The User has the right to: request access to their personal data, including a copy thereof; demand correction, updating or deletion of incorrect data; limit data processing in cases provided for by law; revoke consent to data processing (however, this may limit the possibilities of using the Ecosystem).

9.7. The storage period of personal data is determined by the purposes of their processing and legal requirements. After the required period, the data is subject to deletion or anonymization.

9.8. The User confirms that, by using the Ecosystem, they agree to the terms of processing their personal data in accordance with this Privacy Policy.

9.9. To ensure the stable operation of the Platform and improve the user experience, SALUNO may use cookies, web beacons, and other tracking tools. These technologies allow: storing user settings and session parameters; collecting anonymized statistical data on visits and interactions with the interface; analyzing traffic and user behavior to optimize the service; preventing fraud and ensuring security.

10. Intellectual Property

10.1. All content, data, texts, graphics, images, videos, designs, interfaces, logos, trademarks, trade names, and other materials posted or used on the SALUNO Platform are the property of SALUNO ECOSYSTEM PTY LTD or its licensors and are protected by copyright, trademark rights, patent law and other applicable laws.

10.2. The User has a limited right to use the Ecosystem materials solely for personal, non-commercial purposes and only within the functionality provided by the Platform.

10.3. The User undertakes not to copy, reproduce, modify, publish, distribute, transmit, publicly display or use the Ecosystem materials in any way other than within the permitted use;

10.4. Violation by the User of the provisions of this section may result in: immediate restriction or termination of access to the Ecosystem;

10.5. If the User believes that their intellectual property rights have been violated within the Ecosystem, they are obliged to promptly notify SALUNO and provide sufficient evidence to consider the claim.

11. Dispute Resolution and Applicable Law

11.1. These Terms shall be governed by and construed in accordance with the laws of Australia, without applying conflict of laws rules and principles of private international law, unless otherwise expressly provided by mandatory rules.

11.2. In the event of any disputes, disagreements, or claims related to the use of the Ecosystem, the parties undertake to make all reasonable efforts to resolve them. The User is obliged to submit a written request or claim through the SALUNO support service, providing all the necessary information for consideration.

11.3. If the dispute cannot be resolved amicably within 30 (thirty) calendar days from the date of receipt of the claim, it shall be considered exclusively in the competent courts of Australia.

11.4. The User agrees that all claims and proceedings can only be considered on an individual basis. Class actions, class complaints or class arbitrations are prohibited, unless otherwise provided by mandatory rules of law.

11.5. Nothing in this section limits the right of SALUNO to take necessary actions, including access to courts and regulatory authorities, to protect its rights, interests, intellectual property and reputation.

12. Other Provisions

12.1. The User may not transfer or assign their rights and obligations under these Terms to third parties without the prior written consent of SALUNO. Any attempted transfer without such consent is considered invalid. SALUNO, on the contrary, reserves the right to assign its rights and obligations and affiliates, subsidiaries, or successors in title without obtaining the User's additional consent.

12.2. SALUNO's failure to exercise or object to a breach of these Terms by the User shall not constitute a waiver of the relevant rights or future enforcement actions by SALUNO.

12.3. If any provision of these Terms is held to be invalid, illegal, or unenforceable in any jurisdiction, this shall not affect the validity and enforceability of the remaining provisions, which shall remain in force.

12.4. Termination of the User's access to the Ecosystem, for any reason, shall not relieve the parties from the performance of provisions that by their nature should remain in effect. Such provisions include, but are not limited to: limitations of liability, intellectual property protection, applicable law, and dispute resolution procedures.

12.5. These Terms, including the Privacy Policy and other sections of the Terms expressly incorporated herein by reference or published by SALUNO, constitute the complete and final agreement between the User and SALUNO.

12.6. The official language of these Terms is English. Translations into other languages may be provided solely for the convenience of Users.

13. Contact information and procedure for submitting requests

13.1. Legal name: SALUNO ECOSYSTEM PTY LTD ACN: 691 893 151
Registered address: LEVEL 50, 120 COLLINS STREET, MELBOURNE, VIC
3000, AUSTRALIA

13.2. The User has the right to send a complaint, claim or request related to the use of the Ecosystem, including issues of account blocking, transactions or access to assets, to the specified email address. The request must contain: - data allowing identification of the User; – a description of the situation and the essence of the claim; – if necessary, supporting documents or materials. SALUNO will consider requests within a reasonable time, but no more than 15 (fifteen) business days from the date of their receipt, unless another period is required by law or the complexity of the request. If necessary, SALUNO has the right to request additional information to consider the request.

13.3. This procedure does not limit the User's right to appeal to competent government agencies or courts in accordance with applicable law.

13.4. For questions related to these Terms, the rights and obligations of the parties, as well as to send legally significant messages, the User may contact by email: legal@saluno.io